

Grinder Pump User Instructions

Care and Use of the Grinder Pump

The grinder pump is capable of accepting and pumping a wide range of materials. Madison County advises that the following items should not be introduced into any sewer, either directly or through a kitchen waste disposal unit.

Glass	Diapers, socks, rags, or cloth
Metal	Plastic objects (toys, utensils, etc.)
Seafood shells	Sanitary napkins or tampons
Goldfish stone	Kitty litter

In addition, you must **NEVER** introduce the following into any sewer.

Explosives	Strong chemicals
Flammable material	Gasoline
Lubricating oil or grease	

Periods of Disuse

If your home or building is left unoccupied for longer than a few weeks, please perform the following procedure.

Purge the System. Run clean water into the unit until the pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically.

Shared Units. You do not need to purge your shared grinder pump if your neighbor will be occupying their home while you are away. If your neighbor will also be away, please purge your system as described above.

Commercial Units. Special attention must be taken to ensure that both pumps turn on when clean water is added to the tank. Run clean water into the unit until one pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically. Repeat this procedure to activate the second pump.

CAUTION: Do not disconnect power to your grinder pump.

Power Failure

The grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum. Grinder pumps have been provided with some storage capacity to allow essential water use during a power failure. Please monitor your water use to prevent sewer backups.

Pump Alarm

The grinder pump has been manufactured to produce an alarm signal in the event of a high water alarm in the pump basin. The alarm provides a visual and audible alert signal. You can silence the audio alarm by pressing a button on the bottom of the grinder pump control panel. The panel is mounted on your house. If you have a shared grinder pump, the panel may be mounted on your neighbors house. If you see or hear an alarm for your grinder pump be sure to call the number listed on the control panel. Provide your street address and lot number to the person who answers the call, and Madison County will send service personnel to troubleshoot your pump. Try to minimize water use until the pump is back in operating condition.

CHOCTAW LAKE SEWER BILLS

-There will not be meter readings, the charges will be a fixed rate. The rates will be based on user type: Single, Shared Electric, and Shared Non-Electric.

-Bills are mailed out the first of every month and are due the 20th. If they are not postmarked by the 20th, there will be a 10% penalty assessed.

TELEPHONE NUMBERS

Sewer Plant 740-845-1284
Madison County Engineer's Office 740-852-94004
Lake Patrol 740-852-2976
Madison County Sheriff 740-852-1212

Exhibits

-show picture of alarm panel on house

-show close-up of alarm silence button on bottom of panel, point out alarm silence button

-sample bills

VINYL STICKER

- Have Engineer's Logo
- Give steps to follow if they here alarm
- Silence alarm
- call sewer plant during working hours
- emergency number during non-working hours
- in case of emergency call Lake patrol or sheriff
- have arrow pointing to bottom left side showing alarm silence button

MAGNET

Have instructions and phone numbers to call.

BUSINESS CARDS

Include instructions and phone numbers.